

## Developer Partner Program

External REST Integration



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#### What is an External REST Integration?

### A remote application interacts with the ThreatConnect REST API to push or pull data



#### Platform Installation Types

- Public Cloud
  - Multi-tenant mix of free and paid users
  - No Playbooks, cannot change system settings
  - **REST API available via** *api.threatconnect.com*
- Dedicated Cloud
  - Fully private instance maintained by ThreatConnect in cloud infrastructure
  - **REST API available via** *URL/api*
- On-Prem
  - Fully private instance maintained by the customer on customer infrastructure
  - REST API available via *URL/api* if exposed by customer





#### **Integration Key Points**

- We require a SHA256 HMAC digest in our Authorization header.
  - We provide an example of how to do this.
- v2 Endpoints should be used for now.
  - Most calls should still use this version.
- Threat Rating and Confidence values must align with ThreatConnect best-practices.
  - We have a blog post to assist.
- Data should be mapped against our Data Model.
  - This is included in the Solution Design.
- You should support data owners.
  - Our data model is oriented by owners.
- Use ThreatAssess data when you can!
  - This allows you to use our analytics.



#### What deliverables are expected?

For a typical integration, we look for these deliverables:





#### Solution Design Document

- We provide a Solution Design Document template.
  - You complete this template.
  - Document is meant to remain concise.
- We'll review together and reconcile any concerns.
  - We'll provide input on the design and try to guide you towards best-practices.
- Once reviewed and approved, this document serves as a reference.
  - Only minor updates are typically required.
- This document is not published at this time.



# User Documentation and Media

- Documentation delivered to customers and ThreatConnect teams.
  - Primarily used to provide a lot of detail to users on your implementation.
  - A lot of information can be taken directly from the Solution Design Document.
- Brief video of the integration is used for ThreatConnect internally.
  - Our internal teams use this for a high-level overview of your solution.
  - You may choose to publish this video with your documentation.
- One-page slide used for ThreatConnect internally.
  - This provides a brief overview for our sales teams on the integration's value.



#### High-Level Development Lifecycle

- You prepare the integration in your platform based on the Solution Design.
- You perform all of the appropriate testing for the integration using the Sandbox.
- Prepare User Documentation and Media.
- When ready for review, you provide us with access to your integration for testing.
- Solutions Engineer reviews against your design and documentation.
- Upon approval, you release your integration using your normal channels.



#### **Next Steps**

- Your Solutions Engineer will provide you with documentation:
  - Integration Documentation
  - Solution Design Document Template and Example
- You will begin working through your design and completing the Solution Design Document Template
  - We're here to support you via Slack and email and can stay up-to-date this way.
  - We can schedule calls as needed.
- You will complete work on your project and then we'll review together.
  - We may ask for changes during this process as we iron-out our program.



## **Questions?**

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